



## Objectives

## Duration

## Who Should Attend

## Entry Requirement

## Course Fees

All fees stated are inclusive of FYI Publications' GST



**SINGAPORE  
QUALITY  
INSTITUTE**



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## Course Contents

The Six Sigma methodology is a systematic application that is focused on achieving significant financial results and increasing customer satisfaction. When properly deployed on carefully selected business projects, this methodology can lead to a significant reduction and in many cases, elimination of defects, process waste, and out-of-control processes which translate into dramatic business gains. Green Belts provide value within the organization's Lean Six Sigma framework in a variety of ways. They serve on Black Belt project teams to help collect and analyze data, develop process maps, assist the Black Belt in certain levels of statistical analysis, and develop experimental designs for a particular project. These activities serve to support and accelerate progress in every project - which helps to maximize the organization's return on its investment, and adds capacity to deliver even greater numbers of breakthrough improvement projects throughout the company.

Green Belts are also assigned specific improvement projects to conduct on their own - projects that would not require the statistical rigor demonstrated by the Black Belt. Green Belts are able to conduct these projects within the scope of their normal daily roles. Participants will learn how to direct Lean Six Sigma projects and obtain the maximum improvements from the learned techniques and skills. Learned skills are practices and applied through individual and team exercises. These techniques are also applied to the individual projects. Participants will be able to apply the concepts learned in the class to a business improvement project assigned to them by their management sponsor.

### Lean Six Sigma Overview

#### Define Phase

- Project Charter
- SIPOC

#### Measure Phase

- Process Mapping
- Introduction to Minitab
- Probability & Statistics
- Measurement System Analysis
- Process Capability
- Confidence Intervals
- FMEA

#### Analyze Phase

- Cause and Effect
- Basic Tools
- Hypothesis Testing & ANOVA
- Correlation & Regression

#### Improve Phase

- Introduction to Design of Experiments
- Full Factorial Experiment
- Catapult Exercise

#### Control Phase

- Piloting and Implementation
- Statistical Process Control
- Variable Control Chart
- Attribute Control Chart
- Control Plans

### Lean Management

- Cycle Time Reduction
- 5S
- 7 Waste Elimination
- Kanban, Just-in-time (JIT)
- Kaizen
- Takt time, Line balancing, Standardized work
- Value Stream Analysis

### Vollgate and Project Review

#### Special Note:

Basic statistics is recommended. Basic college-level algebra will be helpful to understand statistical concepts is a minimum. Minitab Statistical Software is required and for learning purposes. A 1-month trial version can be downloaded from the Minitab website during class.

## Assessment Method

Project assessment - within 2 months from last day of the course.

On your successful completion of the training; and presentation of a project, participants will be awarded the SQI / ASQ Lean Six Sigma Green Belt Completion Certificate.



Please refer to this URL  
<https://www.sqi.org.sg/courses/>  
or QR Code for soft copy  
and updated training schedule

### Membership Application

Register membership online at [www.sqi.org.sg/membership-join/](https://www.sqi.org.sg/membership-join/) or contact us to get the membership application form.

#### Membership Categories:

- ~ Organisation membership
- ~ Individual membership

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