

COURSE TITLE

ISO 9001:2015 QMS & INTERNAL QUALITY AUDITOR TRAINING

Introduction

ISO 9001 is defined as the international standard that specifies requirements for a Quality Management System (QMS). Organizations use the standard to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements.

Course Fees

Member: S\$684.52

Non-Member: S\$758.64

All fees stated are inclusive of Registration Fee & 9% GST

OBJECTIVES

This course is designed for anyone who wishes to learn and know more about the ISO 9001:2015 Quality Management System which includes the standard requirements and to equip participants with the skills and knowledge on the audit methodology for the ISO Quality Management System



SINGAPORE
QUALITY
INSTITUTE

WHO SHOULD ATTEND

Top management, system implementers, management system auditors, appointed lead auditors/auditors and any personnel who wish to gain an in-depth understanding of internal auditing to meet the requirements of the new ISO 9001:2015 standard must attend.

Departmental personnel who are appointed as internal auditor or representative in the ISO 9001 committee and wish to understand how auditors approach an audit based on the Total Quality approach are also encouraged to attend.

2026

Course Brochure

ISO STANDARDS
COURSES
- ISO 9001:2015

COURSE CONTENTS

- What's new in ISO 9001:2015 cum detail interpretation of implementation?
- The concept of internal audit to maintain and improve the quality management system based on Plan, Do, Check, Action (PDCA) Deming cycle of continuous improvement
- The necessary skills to assess and report on the conformance to ISO 9001:2015 requirements
- How has Annex SL shaped ISO 9001:2015 writing format?
- Risk based thinking - what is it and how should it be applied?
- The emphasis on Leadership over Management on operating Quality Management System
- Case discussions to enhance understanding of the new requirements
- The effective auditing process - preparation and planning, performing, reporting and follow up
- Non-Conformance reporting
- Practical case study exercises
- Internal quality auditing process to write factual audits on effective ISO 9001:2015 implementation
- How to present and write objective findings statement and audit report?

TRAINER

This course is conducted by registered lead auditors with IRCA, UK with past certification background and who have accumulated many years of conducting audits on various industries both in Singapore, Malaysia, Indonesia, China, Taiwan and in the region. With the practical case reviews specially arranged, the participants can appreciate the skills learnt through effective conducting and reporting of an audit against the ISO 9001:2015 standard requirements.

AWARD OF CERTIFICATE

Certificate of Completion will be issued to participants who have attended at least 75% of the course.

DURATION

2 days
9am - 5pm
14 hours



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