

COURSE TITLE

CERTIFIED QUALITY SUPERVISOR

Introduction

The Certified Quality Supervisor course is designed to help supervisors and managers understand the principles, fundamental concepts and tools used in quality management and how to apply them in their jobs.

Course Fee

Member: S\$2,739.93

Non-Member: S\$3,018.21

*All fees stated are inclusive of Registration & Exam. Fee and 9% GST

OBJECTIVES

This course provides participants with a well-rounded and comprehensive training in quality control. It also introduces participants to the concepts of reliability and maintainability as well as motivation and human factors.



WHO SHOULD ATTEND

Supervisors, Line Leaders, Senior Technicians and Senior Inspectors.

ENTRY REQUIREMENTS

- "A" Level with 3 years of working experience; or
- "O" level with 5 years of working experience

2026

Course Brochure

CERTIFIED COURSES
- CERTIFIED QUALITY SUPERVISOR

COURSE CONTENTS

Quality Control Concepts and Techniques

- The importance of quality
- TQC concepts
- Types of inspection activities
- Control of Non-Confirming Materials
- An Overview of ISO 9001:2015 QMS

Quality Cost

- Concepts & Relevance of Quality Cost
- Elements of Prevention Cost, Appraisal Costs and Failure Costs

Quality Auditing

- Types of Audits & Purposes
- Preparation and planning for Audit
- Performing the Quality Audit

Motivation & Human Factors

- Motivation Theory & Techniques

Fundamentals of Probability and Statistical Methods

- Industrial Statistics
- Sampling Plans and Distributions
- Statistical Inference
- Construction and application of Control Charts

Blueprint Reading

- Geometrical Dimensioning & Tolerancing

Metrology & Calibration

- Types of Measurement Characteristics
- Calibration Control System

Reliability & Maintainability Concepts

- Failure models & predictions, MTBF, MTTF, MTTR & FMEA

TRAINER

This course is conducted by Trainers who are experts in their domains of quality principles, systems & standards, statistical principles and applications, measurement systems, problem solving and improvement tools and techniques, reliability management and product safety applications.



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AWARD OF CERTIFICATE

Certificates will be issued upon successful completion of the written examination, which is typically held approximately four weeks after the conclusion of the course.

DURATION

2 weekdays (Tues & Thu)

7pm-10pm

4 months

101 hours



APPROVED TRAINING PARTNER



CERT NO: 2012-449-8