CERTIFIED SCRUM MASTER



Introduction

Scrum is an agile process framework for managing complex knowledge work and has since been widely used in many fields such as service and product innovation, problem solving and IT.

In this 2-day certification programme, participants will deepen and solidify their knowledge and skills as a Scrum Master through interactive lectures and team-based experiential exercises to support the Scrum team as a Servant Leader.

Objectives

With many organisations such as American Express, Adobe, British Telecom, Osim, IBM and many more adopting Scrum as their framework to deliver relevant and high-quality product and services for their customers. It is imperative for organisations looking to be adaptive and flexible to adopt this transformational concept.

You will come away from this experiential workshop with a deep understanding of Scrum Master roles and responsibilities in making of a high performance Scrum team that constantly delivering value and results for your organisation.

Duration

2 full days | 9am - 6pm | 16 hours

Who should attend

IT or Process Managers, Executives, IT Architecture Designer, Supervisors, Project Managers, Consultants, Quality Managers or Specialists

Entry Requirement

Diploma, Certified Product Owner or Supervisors with at least 2 years' experience

Assessment Method

Learners are to attempt and pass an MCQ assessment on the final day.









Course Contents

- 1. Introduction to Agile and SCRUM concepts
- 2. Roles of Scrum Master
- 3. The Definition of Done
- 4. Running a Scrum Process
- 5. Scrum Master as a Servant Leader
- 6. Agile Coaching

Course Fees

Member: S\$1,944.00 Non-Member: S\$2,160.00 Registration Fee of S\$17.28 apply All fees stated are inclusive of 8% GST Course funding subsidy up to 70% from IBF Standards Training Scheme (IBF-STS)

Company-sponsored participants eligible for the IBF-STS funding are:-

- Singapore-based financial Institutions regulated by MAS (licensed or exempt from licensing by MAS)
- FinTech firms certified by Singapore FinTech Association



Please refer to this URL
https://www.sqi.org.sg/courses/
or QR Code for soft copy
and updated training schedule

Membership Application

Register membership online at www.sqi.org.sg/membership-join/ or contact us to get the membership application form.

Membership Categories:

- ~ Organisation membership
- ~ Individual membership

Singapore Quality Institute (SQI) operates as a non-profit professional institute that promotes and advances excellence in the field of quality in Singapore; and actively champions quality initiatives in the region and around the world through networking and collaborating with other international quality organisations.

SQI is a World Partner of the American Society for Quality (ASQ); and a Board Member of both the Asian Network for Quality (ANQ) and the World Alliance for Chinese Quality (WACQ).









