



SINGAPORE QUALITY INSTITUTE

66 Tannery Lane #06-07 Sindo Building Singapore 347805
Tel: 6467 4225 Fax: 6467 4226 Email: enquiries@sqi.org.sg Website: www.sqi.org.sg
ROS Ref No: ROS 245/1970 TAP GST Reg No: M90010688N

ISO/TS 16949:2009 QMS & IQA (2-Day)

COURSE DESCRIPTION

- Understanding the ISO/TS 16949:2009 registration process
- Understanding each element of ISO 9001:2008 and ISO/TS 16949:2009
- Know how to prepare, perform and complete an audit
- Fulfill the training requirements for QMS Internal Auditors (ISO 9001:2008)

COURSE OBJECTIVE

- This 2-day course explains ISO 9001:2008, ISO/TS 16949:2009 and their impact on audit systems, the auditing process and audit instruments. Participants will learn the documentation process, how to conduct an audit, write the audit report and take corrective action. This Internal Auditors provides two days of ISO 9001 : 2008 and ISO/TS 16949:2009 audit trails and guidance on each element of ISO 9001 :2008 and ISO /TS 16949:2009.
- The course also covers general customer-specific requirements for GM and Diamler-Chrysler, TS 16949 core tools, a hand-on exercise about readiness review and the audit plan.

COURSE CONTENTS

- Auditing to the ISO 9001 : 2008 and ISO/TS 16949:2009 Standards (organized around audit trails)
- Evolution of Quality
- Interpretation of ISO/TS 16949:2009
- Documentation of a Quality Systems
- Introduction to Quality Audits
- Management of Audit Program / Phase of Audit
- Audit Planning and Preparation
- Perform the Audit
- Process Base Audit
- Verifying Compliance vs. Effectiveness
- LATF Rules for Automotive Certification
- Importance of Customer Specific Requirements
- Core Tools Linkage
- Closing Meeting
- Completing the Audit Report
- Corrective Action and Follow-Up
- Internal Auditor Evaluation Test

METHODOLOGY

- Lecture, Case Studies, Discussion, Question & Answer, Benchmark
- Workshop
- Understanding Test

WHO SHOULD ATTEND

Suitable for individuals who are either in product design, engineering, quality, purchasing or manufacturing environment. Especially beneficial for those who are going to be involved in setting up the ISO/TS 16949 QMS

AWARD OF CERTIFICATE

Certificate of Attendance will be issued to participants attended at least 75% of the course.

COURSE DURATION (9.00 AM – 5.00 PM)

2-Day

COURSE FEES (NEW PRICING)

S\$ 428 (For SQI Member) S\$ 449.40 (For Non Member) *Course fees inclusive of 7%GST*
Fees inclusive of training materials, certificates and light refreshment

TRAINING VENUE: SQI, 66 Tannery Lane #06-07, Sindo Bldg, S'pore 347805



Certificate No: 6655731205

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