



SINGAPORE QUALITY INSTITUTE

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ROS Ref No: ROS 245/1970 TAP GST Reg No: M90010688N

ISO 9001:2008 QMS & IQA

Description

This course is designed for anyone who wishes to learn and know more about the ISO 9000 series of management systems which also include the new 2008 standard and to equip participants with the basic knowledge on the audit methodology for the ISO management systems.

Who needs to attend

The ISO 9001 Management Representative (MR), appointed lead auditors/auditors, and any personnel who wish to gain an in-depth understanding of internal auditing to meet the requirements of the revised standard must attend. Departmental personnel who are appointed as representative in the ISO 9001 committee and wish to understand how auditors approach an audit based on the Total Quality approach are also encouraged to attend.

Objectives

By attending this exceptional and highly interactive training, you and your fellow staff will hear case studies and innovative strategies and learn:

- What's new in ISO 9001: 2008 cum detail interpretation of changes
- Case discussions to enhance understanding of the new requirements
- Effective techniques and tips in document review and checklist preparation
- Performance Phase – Performing an audit
- Non-Conformance Reporting
- Common Non Conformances
- Case exercises
- Internal Quality Auditing Process
- Practical knowledge in planning and conducting IQSA within the company premise, encouraging live-interaction with department staff
- How to present and write objective findings statement and audit report

The Trainer

This course is conducted by registered lead auditors with IRCA, UK with past certification background and who have accumulated many years of conducting audits on various industries both in Singapore, Malaysia, Indonesia, China, Taiwan and in the region. With the practical case reviews specially arranged, the participants can appreciate the skills learnt through effective conducting and reporting of an audit against the ISO 9001:2008.

Course Dates 9:00 am – 5:00 pm Daily

2-Day Training

Course Fees (Inclusive of 7% GST)

S\$428 (Members) S\$470.80 (Non-Members)

Fees inclusive of 2 tea breaks, training material & certificate of attendance

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